



Valley Transit District- Visitor's Policy

VISITORS

“A visitor is an individual with disabilities who does not reside in the jurisdiction(s) served by the public entity or other entities with which the public entity provides coordinated complementary paratransit service within a region. A public entity shall make the service to a visitor required by this section available for any combination of 21 days during any 365-day period beginning with the visitor's first use of the service during such 365-day period”

§37.127 (a)(e).

Individuals who do not live within Valley Transit District's jurisdiction are welcome to use the service. We ask to furnish proof of eligibility with another ADA paratransit service or proof of disability at least 1 week prior to your desired time of use. We will also ask you to provide an address where you will be staying and contact information. If you plan to be in the area for more than 21 days or plan to be frequenting the area for more than 21 days within a 365-day period please contact the certification office at 203.735.6824 ext. 101 to complete our eligibility process.

If you cannot furnish proof of eligibility, you must submit in advance (1) proof of residency in an area without an ADA paratransit service; and (2) proof of use of a mobility device and/or letter from a medical provider that they have a disability

Escort: An Escort is a friend or companion that you may want to take along on your trip. Escorts are required to pay the ADA fare.

Personal Care Attendants (PCA) – A PCA is a person who assists the eligible rider with daily life functions and may provide assistance during the ride or at the destination. The PCA does not pay a fare.

All escorts and PCA's must have the same pick-up time and location as the eligible rider.